

Booking Terms and Conditions for DAWN Retreats

1. **Booking and Payment to secure your place on a DAWN Retreat.** A non-refundable deposit of \$200 is required at the time of booking to hold your place. The remaining balance must be paid no later than 30 days before the start date of the retreat. If the balance is not paid in full by the due date, we reserve the right to cancel your booking and retain the deposit. Please pay by direct transfer into the bank account indicated on the invoice.
2. **Cancellations by You.** If you cancel your booking, the following cancellation charges will apply:
 - If you cancel more than 30 days before the start date of the retreat, you will be refunded, but charged \$200 for administration.
 - If you cancel less than 30 days before the start date of the retreat, or you do not show up for the retreat, the full cost of the retreat will be charged.

If you need to cancel your retreat, please email Natalie and include your contact number to discuss the reason for cancellation. natalie@stockdalewellbeing.com We intend to approach any issues with understanding, flexibility, and compassion.

3. **Cancellations by Us.** In the unlikely event that we need to cancel a retreat, you will receive a full refund of all monies paid to us. However, we will not be responsible for any other expenses you may have incurred, such as flights, accommodation, or travel arrangements.
4. **Health and Safety** Participation in our retreats is entirely at your own risk. It is your responsibility to ensure that you are fit and well enough to undertake the activities and services offered on the retreat. For your own health and safety, please inform us of any medical conditions, disabilities or allergies you have.
5. **Travel Arrangements** We are not responsible for arranging your travel to and from the retreat location. It is your responsibility to arrange your own travel and to ensure that you arrive at the retreat location on time.
6. **Liability** We accept no liability for any loss, damage, injury or illness that you may suffer during the retreat. We will not be responsible for any loss or damage to your personal property.
7. **Changes to Itinerary** We reserve the right to make changes to the retreat itinerary if necessary, due to unforeseen circumstances or events beyond our control. We will notify you of any significant changes as soon as possible.
8. **Wildlife** While we will be going out to the habitat of a wide array of marine life, including humpback whales during their annual migration, please understand that there is no guarantee that we will encounter them.
9. **Photography and Video** We may take photographs and video footage during the retreat for promotional purposes. By booking a retreat with us, you agree to us using your image in this way. If you do not wish to be included in any promotional material, please inform Natalie via email before the retreat.
10. **Agreement** By booking a retreat with us, you agree to these Booking Terms and Conditions.